Acceptable Use Policy – Anchor IT Solutions

The use of Anchor IT products and services are governed by this Acceptable Use Policy (AUP), which describes the material disallowed on Anchor IT servers.

1.0 Web Services

The Anchor IT services may only be used for lawful purposes. Users may not use Anchor IT's servers and network to transmit, distribute or store material:

- in violation of any applicable law within New Zealand.
- in a manner that will infringe the copyright, trademark, trade secret or other intellectual property rights of others or their privacy, publicity or other personal rights of others, or
- that is obscene, threatening, abusive or hateful.

1.1.   Examples of non-acceptable content on services offered include, and is not limited to:

▪ **Illegal Activities**	▪ **Phishing**
▪ **Occult**	▪ **Scams**
▪ **Fraud Activities**	▪ **Plagiarism**
▪ **Peer-to-peer File Sharing**	▪ **Mass download websites**
▪ **Racism and Hate**	▪ **Malware**
▪ **Phishing**	▪ **Spyware**
▪ **Violence**	▪ **Spam URLs**
▪ **IRC servers**	▪ **Internet TV**
▪ **Proxy Servers**	▪ **Porn**

2.0 Servers or Network Abuse

- Any attempts to cause harm to any of our servers or network infrastructure.
- Logging or trying to log into a server or account, which such customer is not authorised to access.
- Attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorization.
- Attempting to interfere with the services of other customers, host or network, including but not limited to "flooding", "mail bombing", spoofing" or "crashing".
- Forging or altering any TCP/IP packet header or any part of the header information in any e-mail or newsgroup posting.

If a customer is suspected of any of the above, Anchor IT will immediately suspend their accounts and services, and a full investigation will be conducted before a decision is

made on the reinstatement of a customer's account, at Anchor IT's full discretion.   Any decisions by Anchor IT are final.

3.0 Scripts

Any script that negatively impacts our network and/or server's performance may be deleted without notice. This includes any code which processes on the server regardless of the language that was used.

4.0 Commercial Advertising

Anchor IT's hosting services may not be used in the transmission of spam (unsolicited emails) and/or not limited to mail bombs. Spam is considered as any unsolicited message in the form of:

- Email
- Instant messages (including but not limited to all instant messaging platforms i.e. MSN, Yahoo, etc.)

If found guilty of spamming, Anchor IT will immediately suspend, without prior warning, all subscribed services.   Anchor IT reserves the right to refuse and/or cancel services to known spammers and hackers, or those which have a connection to such parties.

5.0 Reseller

Customers on Anchor IT reseller hosting plans are responsible for the actions of their own clients. If your client's actions violate Anchor IT any of the policies governing Anchor IT products and services to you, Anchor IT will suspend their account and will send a notice about the issue to your contact e-mail address through our support portal. Where this is not possible, Anchor IT will provide a warning and reasonable time to ensure the policies are met.

6.0 General

Anchor IT reserves the right to determine what violates this policy, including the right to add or modify this AUP without prior notice. Violation of Anchor policies and conditions remove and customers' right for refunds of any paid service.